

SAACS Advisory Board Monthly Statistical Update

- FY 2022 YTD THROUGH AUGUST 2022 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	9,318	2,649	80	15,747	8,708	12,838	10,756	14,591	74,688
Actuals	0	10,288	2,718	191	13,702	10,313	15,429	10,733	16,210	79,584
Variance	0	970	69	111	(2,045)	1,605	2,591	(23)	1,619	4,896

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	99.1%	95.9%	82.3%	41.3%	65.0%	70.6%	80.3%	78.0%	99.3%	77.8%
Actuals	0.0%	92.2%	79.7%	71.1%	51.7%	67.0%	55.8%	91.9%	99.8%	77.4%
Variance	(99.1)	(3.7)	(2.6)	29.8	(13.3)	(3.6)	(24.5)	13.9	0.5	(0.4)

PRIORITY 1: Calls by default are assigned priority level 1.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

23,343

Total cats & dogs impounded



Historic Average

16,955

2,894

Impounded & Taken to ACS Impounded & RTOed in Field

1,141

Previous month shelter inventory

6.58

Average length of stay (days)



Actuals

15,862

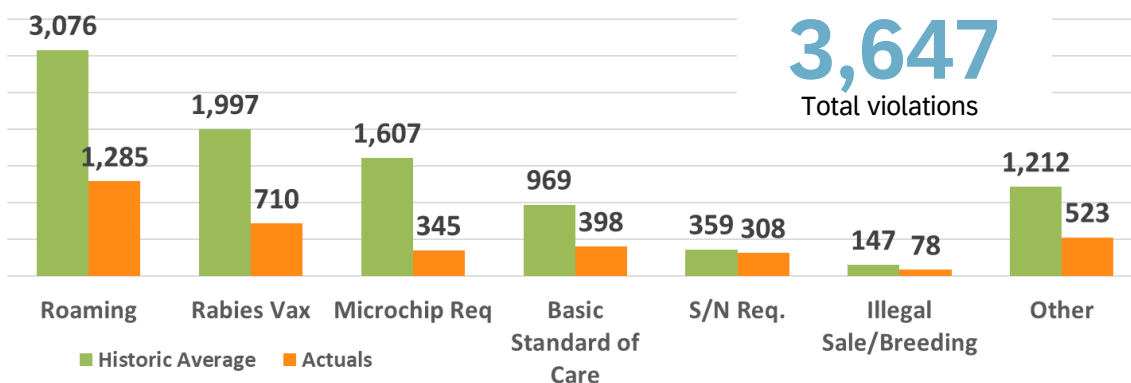
1,478

5,902 101

1,082

Current shelter inventory

VIOLATIONS ISSUED BY ACS

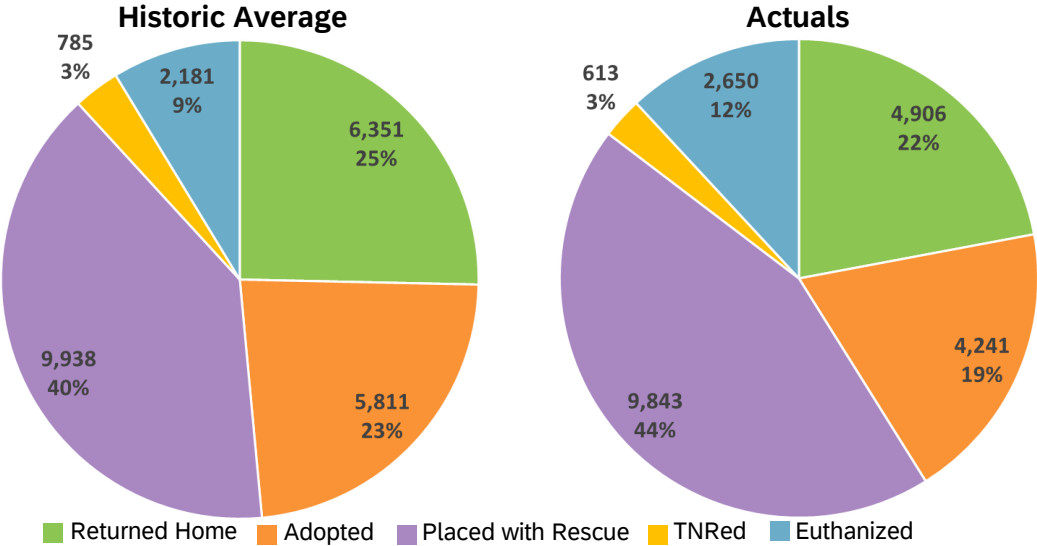


"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)



19,603

Pets found homes

4.2%

(or 931 pets)
Euthanized for space

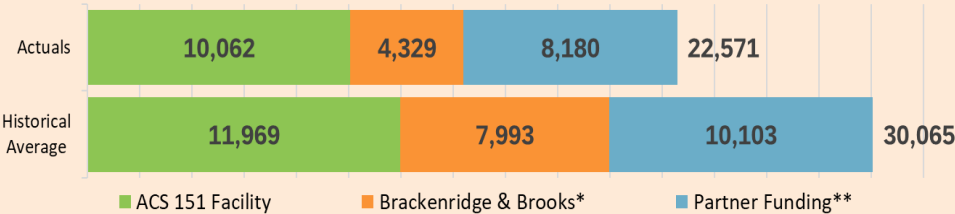
88.1%

Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

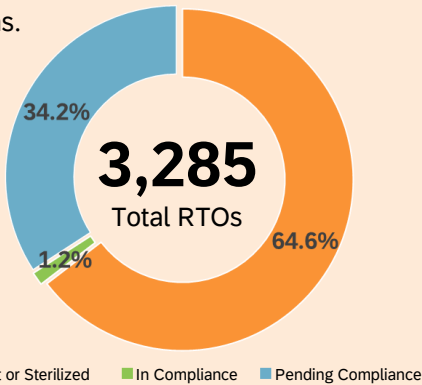
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



*Brackenridge & Brooks numbers are reported every three months.
**Partner Funding is pending some actuals.

S/N REQUIREMENT

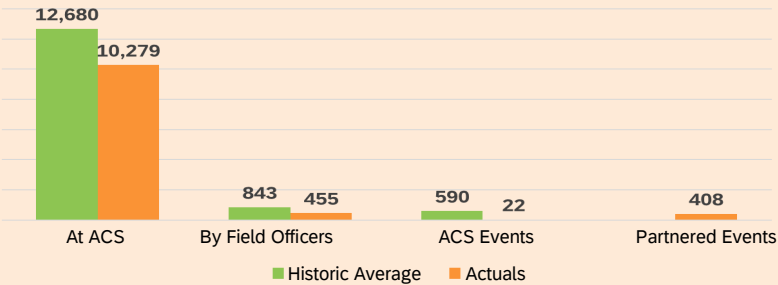
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	8,031	8,185	154
Cats	8,730	9,419	689
TOTAL	16,761	17,604	843

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	10,732	6,880	(3,852)
Media Interactions	989	1,225	236

14,469,696

Digital Outreach

883,896

Digital Engagement